

→ Final User Survey Questions

SURVEY DETAILS

PURPOSE

- Collect data on state government employees' current commuting experiences, preferences, and challenges.
- Illustrate and analyze the current diversity and efficiency of O'ahu's transportation system.

AUDIENCE

- All state government employees.

DISTRIBUTION

- The Office of Enterprise Technology Services (ETS) will distribute to all state employees.
- The survey will tentatively be administered beginning May 13th and remain open for responses until the end of the day on May 27th.
- The survey will be administered through Survey Monkey.

ADDITIONAL NOTES

- All raw survey data will be shared with OahuMPO after the survey is completed.
- ICF has provided content to support survey distribution and promotion.
- The survey will take 10-15 minutes to complete.

Survey questions begin on page 2.

SURVEY QUESTIONS



State Government Employee Transportation Study

* Indicates required questions.

* 1. What island are you based on?

Hawai'i Island
Kaua'i
Lana'i
Maui
Moloka'i
O'ahu

* 2. What is your department or department that your agency is attached to? Please select from the dropdown list below:

Department of Accounting and General Services (DAGS)
Department of Agriculture (HDOA)
Department of the Attorney General (AG)
Department of Budget and Finance (B&F)
Department of Business, Economic Development & Tourism (DBEDT)
Department of Commerce and Consumer Affairs (DCCA)
Department of Corrections and Rehabilitation (DCR)
Department of Defense (DOD)
Department of Education (DOE) - Hawaii State Library System
Department of Hawaiian Homelands (DHHL)
Department of Health (DOH)
Department of Human Resources Development (DHRD)
Department of Human Services (DHS)
Department of Labor and Industrial Relations (DLIR)
Department of Land and Natural Resources (DLNR)
Department of Law Enforcement (DLE)
Department of Taxation (DOTAX)
Department of Transportation (HDOT)
Other (please specify)

* 3. What bargaining unit do you belong to or are coded as?

Unit 1
Unit 2
Unit 3
Unit 4
Unit 9
Unit 10
Unit 13
Unit 14
I don't know
None

* 4. How many automobiles are available to your household?

- ☐ 0 automobiles
- ☐ 1 automobile
- ☐ 2 or more automobiles

* 5. What is your *primary* travel mode for commuting.

- ☐ Car (drive-alone)
 ☐ Bike or Scooter
☐ Carpool (with others)
 ☐ Walk or Roll
☐ Vanpool (shared commuter van)
 ☐ Rideshare (Uber/Lyft/Other)
☐ TheBus or Rail
 ☐ Telework
☐ Other (please specify)

NOTE, LOGIC FOR QUESTION 5:

- If response to Question 5 is "Car" or "Carpool", respondents will see question 6 with automobile options.
- If response to Question 5 is Bike or Scooter, respondents will see question 6 with micromobility options.
- Any other response to Question 5, respondents will see Question 7 next.

* 6. What type of vehicle describes what you normally use to commute?

- ☐ Sedan (gas/diesel car)
☐ SUV/Pick-up truck (gas/diesel car)
☐ Minivan/Van (gas/diesel car)
☐ Hybrid electric vehicle (not plug-in)
☐ Plug-in hybrid electric vehicle
☐ Battery electric vehicle

* 6. What type of vehicle describes what you normally use to commute?

- ☐ Motorcycle/Moped
☐ Electric Scooter/Bike
☐ Bicycle (personally owned)
☐ Biki/Bikeshare

* 7. Please indicate your *primary* travel mode for commuting each day of the week by checking the corresponding option in the matrix below.

Select the commute mode that corresponds to the day of the week for each row.

If you do not work on a given day, please select Off Work.

	Off Work	Car (drive-alone)	Carpool (with others)	Vanpool (shared commuter van)	TheBus or Rail	Bike or Scooter	Walk or Roll	Uber, Lyft, or Other	Telework	Other (specify below)
Monday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Tuesday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Wednesday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Thursday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Friday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Saturday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Sunday	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Other (please specify)

* 8. Do you make any stops on your route from **HOME TO WORK**? If so, please select all that apply.

- ☐ I do not make any stops on my route from **HOME TO WORK**
- ☐ Familial Obligations (school drop off, Childcare, Kūpuna Care, etc.)
- ☐ Household Errands (Grocery shopping, etc.)
- ☐ Social/Personal Activities (getting lunch, going to the gym etc.)
- ☐ Other (please describe)

* 9. What time do you start your trip from **HOME TO WORK**?

Hour / Minutes (AM/PM)

Time		AM/PM
hh	: mm	- 

* 10. On average, how long does it take you to commute from **HOME TO WORK**?

- | | |
|-------------------------------------|---------------------------------------|
| ☐ 1-10 minutes | ☐ 71-80 minutes |
| ☐ 11-20 minutes | ☐ 81-90 minutes |
| ☐ 21-30 minutes | ☐ 91-100 minutes |
| ☐ 31-40 minutes | ☐ 101-110 minutes |
| ☐ 41-50 minutes | ☐ 111-120 minutes |
| ☐ 51-60 minutes | ☐ 120+ minutes |
| ☐ 61-70 minutes | |

* 11. Approximately, how far do you travel to commute from **HOME TO WORK**, including any detours like dropping off kids to school on the way to work? You can use [Google Maps](https://www.google.com/maps) or another tool to help answer this question.

Please adjust the slider below or enter an exact value using the input box to the right of the slider.

0

Miles

80+







* 12. Do you make any stops on your route from **WORK TO HOME**? If so, please select all that apply.

- ☐ I do not make any stops on my route from **WORK TO HOME**
- ☐ Familial Obligations (school drop off, Childcare, Kūpuna Care, etc.)
- ☐ Household Errands (Grocery shopping, etc.)
- ☐ Social/Personal Activities (getting lunch, going to the gym etc.)
- ☐ Other (please specify)

* 13. What time do you start your trip from **WORK TO HOME**?

Hour / Minutes (AM/PM)

Time

hh : mm AM/PM

* 14. On average, how long does it take you to commute from **WORK TO HOME**?

- | | |
|-------------------------------------|---------------------------------------|
| ☐ 1-10 minutes | ☐ 71-80 minutes |
| ☐ 11-20 minutes | ☐ 81-90 minutes |
| ☐ 21-30 minutes | ☐ 91-100 minutes |
| ☐ 31-40 minutes | ☐ 101-110 minutes |
| ☐ 41-50 minutes | ☐ 111-120 minutes |
| ☐ 51-60 minutes | ☐ 120+ minutes |
| ☐ 61-70 minutes | |

* 15. Approximately, how far do you travel to commute from **WORK TO HOME**, including any detours like picking up kids from school on the home from work?

Please adjust the slider below or enter an exact value using the input box to the right of the slider. You can use [Google Maps](https://www.google.com/maps) or another tool to help answer this question.

0 Miles 80+

* 16. Approximately, how much do spend per month on transportation costs? Include costs for parking, gas, electricity, insurance, maintenance, etc.

* 17. Please rank the following travel attributes based on what is most important to you when deciding what type of transportation you use to get to and from work.

Please rank the following travel attributes from 1-8, where 1 is most important and 8 is least important.

☰ Convenience and Ease of Access	⬆ ⬇
☰ Cost	⬆ ⬇
☰ Total time to make the trip	⬆ ⬇
☰ Flexibility of Travel Time and Location	⬆ ⬇
☰ Avoiding travel stress	⬆ ⬇
☰ Using travel time productively	⬆ ⬇
☰ Safety	⬆ ⬇
☰ Comfort	⬆ ⬇

* 18. Below are several services, incentives, and amenities that might encourage you to start continue or increase your use of commute alternatives, such as carpooling, riding the bus or train, biking, or walking.

Please select the top **three** services that would be the most influential in encouraging you to change your commuting behavior.

☐ Free or subsidized bus/rail pass	☐ Free emergency ride home/ride to destination, for example to pick up children
☐ Bike or walk commuting subsidy	☐ Free or subsidized vanpool fare
☐ Bicycle and Micromobility Amenities (Secure Parking/Access to lockers/showers/changing areas at work/charging)	☐ Free priority reserved parking at work for carpools and vanpools
☐ List of people who live and work near you, whom you could contact for carpooling and vanpooling	
☐ Other (please specify)	

* 19. What is your age?

- ☐ 18-24 years old
- ☐ 25-34 years old
- ☐ 35-44 years old
- ☐ 45-54 years old
- ☐ 55-64 years old
- ☐ 65 years old and above

* 20. What gender do you identify with today?

- ☐ Male/Man
- ☐ Female/Woman
- ☐ Trans
- ☐ Gender-fluid/Non-binary
- ☐ Prefer not to answer
- ☐ Prefer to self-describe:

* 21. Which race or ethnicity best describes you? (Please choose only one.)

- ☐ American Indian or Alaska Native
- ☐ Black or African American
- ☐ Chamorro
- ☐ Chinese
- ☐ Filipino
- ☐ Hispanic or Latino
- ☐ Japanese
- ☐ Korean
- ☐ Native Hawaiian
- ☐ Samoan
- ☐ Tongan
- ☐ Vietnamese
- ☐ White
- ☐ Multiple ethnicities/ Other (please specify)

* 22. Please provide your **WORK** address.

* Street address

* 23. What is your **HOME** zip code? Please enter it as a 5-digit code.

24. If you are comfortable doing so and would like to improve the accuracy of the information collected through this survey, please provide your **HOME** address.

Street address

Street address line 2

City

State

Zip code

25. Is there anything else you would like to share about your traveling or commuting experience on O'ahu?

* 26. Please select from the following options.

On the next page, you will be prompted to provide your email address so we can reach you, if applicable.

If you are selected as the winner of the raffle, we will deliver your reward digitally.

- ☐ I want to be entered to win a \$50 gift card for completing this survey.
- ☐ I am interested in participating in future opportunities to provide feedback on transportation benefits.
- ☐ I do not want to be entered into the raffle or participate in future opportunities to provide feedback.

NOTE, LOGIC FOR QUESTION 26:

- If response to Question 26 is "I want to be entered..." and/or "I am interested in...", respondents will be brought to Question 27.
- If response to Question 26 is "I do not want to be entered into the raffle...", respondents will be brought to the end of the survey and will submit their responses.

* 27. Please enter your email address so we can reach you.

If you are selected as the winner of the raffle, we will deliver your reward digitally.